

# Freezable Policy

## Protection for Your Freight



The following freezable policy has been established to ensure proper protection and movement of freezable merchandise during the coming winter months.

**1. Service:**

- Overnight Points – Monday thru Thursday
- 2nd Day Points – Monday thru Wednesday

Valley Cartage will NOT accept FREEZABLES on Friday's and any day preceding a Holiday.

**2. Palletized Freight:**

- Valley Cartage will NOT accept product requiring protection unless tendered to Valley Cartage on a pallet.

**3. Notations:**

- The body of the Bill of Lading must be clearly marked "FREEZABLE".
- The pallet must be clearly labeled "FREEZABLE".

**4. Temperature Control:**

- Valley Cartage will NOT accept shipments requiring specific temperature control (example – Maintain at 45 degrees or similar notations).

**5. Extreme Conditions:**

- Valley Cartage will not accept freezable freight in extreme conditions.

Valley Cartage reserves the right to delay delivery of certain freezable shipments. If there is a choice between delivering the shipment on time and exposing it to freezing or to protect the shipment with a delay of delivery – Valley Cartage chooses to protect and delay.

Thank you for your cooperation,